

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Keep up the good work!

installationId

63

Rock Island Arsenal

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

sporting goods stores

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Sporting goods store

Golf Least Prefer

Bowl Most Prefer

Sporting goods store

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

fitness center

Music

Golf Most Prefer

Golf Least Prefer

I usually find what I'm looking for at the golf discount store

Bowl Most Prefer

Bowl Least Prefer

I only go to the mwr pro shop

Child Care Prog

ACS Concerns

Overall Comment

I use the MWR programs if it's something I am interested in, I use the fitness center everyday, and the employee's that work there are wonderful. If a bus trip or any other program is offered and I am interested I will participate. The programs are greatly appreciated, I live off the installation, so if I do participate in activities, it usually is off the installation.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would use a pool if there was one available.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It's not that I'm not interested in any of the services, it's that I work swing shifts so it's really hard to use any of these services.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

expensive sporting goods stores

Bowl Most Prefer

Bowl Least Prefer

expensive pro shopts

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Not available at this site

Bowl Most Prefer

Bowling Pro Shop at Bowling Alley

Bowl Least Prefer

NA MWR is not available at this site.

Child Care Prog

ACS Concerns

not aware of all programs. Not enough room at Youth Center for Summer program.

Overall Comment

Aware of ACS but not about everything that they have to offer. Alot of the things offered as indicated in this survey is not offered at this site. So alot of my responses were "do not use".

There are alot of folks who do not know that they can use ACS, but think that it is only for the military.

At this site, need to improve the communication to the people on what is offered and about any special events. This does not always get done properly. If it is done, then not enough information is provided.

On the Youth Services Summer Day camp program, there is not enough room to meet the demand. Consequently, some children/families are turned away. This results in lost work time for those impacted. Need to look at establishing an liasion with some off post opportunities. Perhaps include some other federal agencies in this area for the off post opportunities.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Great Programs

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I do not feel that the services are widely known or who can use them.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

Kid's Choice Daycare center

ACS Concerns

Lack of information available to civilian employees

Overall Comment

Many people (Civilians) would utilize the on post daycare except the waiting list is too long. Also, if the children go to different school districts - there is no way to get them there. Private child care (centers) bus kids to a variety of different schools.

No one knows how the vacation planning works and what is available to civilians.

Golf course is only for members and it costs way too much money.

There is no bowling center

There is no swimming pool

People are busy - come up with vacation packages so they can just buy the whole thing

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

self inquiring

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

local sporting good store

Golf Least Prefer

Bowl Most Prefer

local sporting goods store

Bowl Least Prefer

Child Care Prog

ACS Concerns

Not given time to use

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Many of the services listed on the survey are not listed at this installation.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see more metal working equipment at the auto shop and A wood working shop would be nice to have also. A public access boat ramp would be nice to have here.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a contractor I did not know that I could use any of the programs.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Department Stores (wal-mart, target)

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I like the following Programs on post:

1. Gym and workout (fitness center)
2. Museum
3. Walking/bicycle trail
4. Golf Course (If I could afford to play it. Can it be made more cost affordable?)
5. Arsenal Club (Food Services)
6. Outdoor Exhibits (Howitzers, Tanks, etc.)
7. Could civilian living quarters be made available? E.g., rented rooms/apartments.
8. More food buffets.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

No comments.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

For an installation relatively small, especially with uniformed assigned military, I believe the MWR does a tremendous job offering a wide range of services. I did not see anything about the rental of equipment unless it is not part of the MWR. If it is, again, this office/function provides an outstanding service. In general, the personnel in MWR, across the board, are exceptional, friendly and customer focused. More on post need to participate and be made aware of these services.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Army Community Service support for families of deployed civilians is broken. My family did not hear anything from ACS until a letter was sent to my brother advising that "one of his loved ones was deployed to SWA". That was 10 days after I returned from deployment. About 2 to 3 weeks after that he recieved a letter inviting him to a picnic on the arsenal for families of deployed personnel.

To say the least, the timing was off.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This area has many many single persons seeking out other single people. MWR needs to address this (ie single dances, single cruises, ways for single people to meet other single people(ie speed dating or through the informal internet channels. This is an untapped area with great potential.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The one major outdoor activity I enjoyed and participated in as often as possible was the 5 stand skeet range which was removed and a golf driving range built on it in spite of the promise by the installation commander at the time that this would not happen. I also used the indoor range extensively until it was shut down for who knows what reason. It was temp closed to renovate and never reopened. I participated in these activities myself and with my children. The exclusive, very expensive, private golf club, pool and club house/restaurant is the main emphasis on this installation and is reserved for the few and the privalaged of which I and my family do not qualify for nor can we afford. As it has been necessary to eliminate the main activity I enjoy as well as many others, I elect to not participate in any activity on the RIA especially as the hassle to get on the installation with family or friends is more of a hassle than it is worth. To follow the rules and encur delays and hassles while watching others disregard the rules and the enforcers of the rules selectively enforcing them, does not encourage participation!

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

RIA's program is great. A good addition would be a cleaner.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Too many restrictions I can't keep track of re who can use what services and when, so I just tune ACS out. I'm busy. Sometimes I think ACS has some neat stuff, and wished I knew more about it, and didn't have to consider what was for civilian use and what was for military use.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Folk/Bluegrass

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'd like to see regular Yoga classes at our Fitness Center.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

No comments.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It would be nice if this was told to all - this is the first time i have seen to what extent they have available to us. Everyone should be notified of all the upcoming classes. More people would participate if they knew this existed.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Would like to see more activites offered such as the ones mentioned. We don't have quite the extensive range being Rock Island is a small installation.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Newsletter

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Lack of ACS Programs

Overall Comment

Most of the programs listed here are not available on this installation, so many of the questions on this survey do not apply. The golf course is a private golf course - available to military and RIA civilians at an outrageous cost and only during limited time frames. There is no library on station, I'm a disabled veteran and limited in activities but I would use the golf course if it were more practical. I would use the library if there were one. All that is available is limited to self-help books at the EAP center.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My family and I used MWR on-post facilities and services much more when the base was open (prior to 9-11). With gate security and having to sign-in as visitors, my family members seldom come on-base now. And,when they do, they are usually with me. My family members and I seldom come on base during the weekends now. I use base facilities and services mostly during work hours (lunch & breaks), or immediately after work.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would use the Finess Center/Gym much more often if they open even 1 hour earlier. I start work at 0600 and the Fitness Center/Gym opens at 0500. After work is next to imposible.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Use to have free tax preparation for civilian employees. As of last year that was discontinued. I was very upset about that. I really liked and utilized that service. So did numerous other civilian employees. We need to find some way to get that back.

Overall Comment

Bring back the free tax preparation service for Army civilian employees. This was stopped last year. This service was getting bigger and bigger each year. Hundreds of satisfied employees were very upset when this program was cancelled last year. It wouldn't constitute a large expenditure or overhead to bring back this very needed and wanted service. Thanks

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

RIA has some excellent facilities--such as the golf course--but does not have many of the other facilities you would find on a "normal" garrison installation. I do not believe many of these facilities would be utilized because the troop population is very low.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Walmart

Golf Least Prefer

Bowl Most Prefer

Walmart

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Blues

Golf Most Prefer

Golf Least Prefer

Department Store

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Blues

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Programs need more visibility

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This island needs a camp ground, with full RV hook ups (water, electric, and sewer). The area in the Figure Eight track (old HEARTS training area) would make an ideal location, or maybe where the soccer fields are next to the river. It is a shame to be in the middle of the historic location and not offer camping. Many other installations, with much less to offer, have RV camping.

I would like to see motorcycle activities, such as a club. This club could be used to support community events such as toys for tots, etc. Also, it could offer a Motorcycle Riders Safety Course that is mandated by DA for all motorcycle riders on military installations.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

discount department store

Golf Least Prefer

Bowl Most Prefer

discount department store

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Keep up the good work.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I wish there was more spaces available in the childcare center or at the very least that the waiting list did not take so long to get your child in. A family can wait up to a year and sometimes longer for there to be an open space available for their children.

I think it would be great fun to have bingo on post...even better would be if it was smoke free:-)

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

don't do concerts

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think the installation offers several good programs, but I live too far away to really get involved.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am unfamiliar with a wide variety of the services and if I am able to use them. It would be nice to know if I could. I would utilize them more often.

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Nice people that are always very accomodating.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My base has recreation equipment that civilian employees can rent. At first I felt rather selfish using this equipment but in one case it was not offered off base. My wife and I have rented popup camper trailers about once a year and are grateful that this is available on base. I have not been able to find a private firm willing to rent camping trailers. Last year my wife and I thought we might be interested in kayaking. I rented kayaks several times a month on base to see if we liked the sport enough to buy our own equipment. While it is possible to rent kayaks in larger cities it was not possible in our small town. We liked kayaking and eventually bought our own equipment. The rental equipment really helped us get off to a good start and also helped us decide we liked touring as opposed to white water. The people at the rental center are friendly and willing to help.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Discount store

installationId

63

Rock Island Arsenal

Patron Group

Civilian

Hear About MWR

Music

Blues

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Fitness center is awesome. But since the Arsenal is mostly civilian we need to charge more for the services that are provided to keep them going. For stay at home paretns with school aged children we need class after the bus leaves in the morning. The times you listed were not that convenient.

WE have a civilian golf course and club that are amazing. The arsenal club is dreary in appearance and food quality is lacking. The lunhc line is good thoug.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

None

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'm 81, retired, and happy. I just don't need the Army MWR services. I'm sure many younger active duty and retirees do. Good luck and thanks.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although on a U.S. Army post, the golf course on this installation is a private course, open only to new members by invitation and as I understand at a considerable cost for membership.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

At Rock Island Arsenal, not many opportunities are offered due to the lack of Military presence unlike other military installations.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We are on the Mississippi River and do not have a boat launch we are permitted to use.
No shooting nor hunting activities. No help in getting discounted memberships to shooting/hunting clubs in the local area.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The Rock Island Arsenal needs a better Auto Craft Shop. The tools are broken and incomplete, the machinery is getting old and unreliable. You pay for services (ie balance tires) and there are no supplies (no weights...had to re-use old weights from a bucket of scrap wts.) But still had to pay the full charge. Personnel said they had NO FUNDS to buy expendables nor replace tools.....UNACCEPTABLE. I only use the Auto Craft Shop and while it is a benefit, it could be, and should be, much better.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Auto craft shop should be more helpful, if you go to them for a jump start they charge more than it would cost to buy jumper cables from the PX.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see more activities related to travel, hotel reservations, etc.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

RIA has very few military assigned resulting in less offerings of MWR activities that I am interested in. Prior assignments (OCONUS) resulted in heavy utilization of MWR facilities. Guess it just depends on where one is assigned as to the level of participation...

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Many of these things are not available on this post such as: golf course, library, bowling alley, swimming pool.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Large discount stores such as Wal-Mart

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I think the services now offered are great as they are.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The survey is not very applicable for my retired status or this arsenal.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Use Golf Discount because MWR/AAFES not available at RI Arsenal

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Many of the activities offered at other military locations are not available at Rock Island Arsenal, e.g. Bowling Alley, Golf Course, Swimming.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Nice survey, but I have no information about MWR services at RIA. I do not go to RIA as it is very inconvenient to go on the post. The two times I have tried resulted in me being frustrated by poor attitudes and lack of knowledge by security personnel.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Access to installation can be time consuming.

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The gym at RIA is outstanding and has an excellent staff. We need an aquatic center.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The outdoor recreation equipment rental facilities used to be open at times that allowed retirees to take advantage of their facilities. The times of service were changed and it makes it very difficult for someone who works elsewhere (not on post) to use these facilities. I have never been informed as to the facilities that are available for use by retirees on the Arsenal. It would be nice to see a list of all the facilities that exist, where to find them, what hours they are available, etc.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Thank you keep up the good work

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I like the fitness center.

I would play golf but am not allowed.

Not knowing everything that is available to me and to my wife.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Installations w/minimal active duty military, do not get the full MWR services compared to installation like Fort Bragg. In the long run the small community of AC personnel and retirees are forced to go off-post.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I feel that a need exists to expand the summer camp program at Rock Island Arsenal. There are several eligible families that can not enroll their children into this summer camp program because of limited space. This is also true during the easter and Christmas school breaks.

I feel that the automotive craft center should be open on Sundays.

I feel that a plan needs to be put in place to serve the needsto the community.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

1. Arsenal golf course is a private club and is too expensive for me
2. Interested in working and could use shop area as do not have space at home.
3. Retired and not sure of activities or facilities available.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

bowling alley pro shop

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Rock Island Arsenal is a small installation with a population, primarily, made up of civil servant personnel. The Arsenal's greatest contribution to resident military and locally retired military personnel is its small, but convenient, Commissary and Pharmacy facilities.

installationId

63

Rock Island Arsenal

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

RIA is small and the number of Active Duty is very small. There is a great deal offered for this size installation and I think MWR does a good job here as well as around the world.

installationId

63

Rock Island Arsenal

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

child care too expensive (summer camp). Most programs on this survey are not available here otherwise I would use them

Overall Comment

We have a small base so the things offered at the larger bases cannot be found here. I think a lower cost bowling alley, swimming pool, and car wash would be nice. I would definitely use it, especially the pool for the kids. Gymnastics, dance classes would be nice too.

I wanted to send the kids to the summer camp but it is very expensive. My husband has to live at Ft Leonard Wood so we pay for two households. As much as I would like to have them in summer camp, we just can't afford it. The kids will be with relatives most of the summer who are willing to help us out.

installationId

63

Rock Island Arsenal

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

use the place of business bowling ball.

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId	63	Rock Island Arsenal
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment	<div>No Comment.</div>
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installationId

63

Rock Island Arsenal

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I currently do not live on post. I'm a new military wife, and my husband is currently on deployment. I'm attending school right now, and will move closer to post once I graduate and my husband returns. Alot of these questions did not currently apply to me, but I'm sure that once we've settled I will benefit from MWR activites/programs much more.